

Southwest Community Health Center

7754 SW Capitol Hwy
Portland, OR 97219
503-977-0733
www.swchc-pdx.org

Cumulative Clinic Data

5-3-05 – 9-30-10

Patient Visits: 8314

Volunteer Hrs: 16,300

Labs: 7516

Ethnicity 41% racial or ethnic minorities

Gender: 52% Female
48% Male

Ages: 7% - 0 to 19
40% - 20 to 44
49% - 45 to 64
4% - 65 and over

Board Members

Tony Wawrukiewicz
Bernie Deazley
Frank Dornfest
Salvan Farooqui
Jessica Flynn
Kelly Knivila
Wendy Lear
Usman Mughal
Rick Nitti

Staff

Samira Godil,
Executive Director
Susan Mournian, RN
Michael Jarema,
Clinic Manager
Jazz Duberman,
Administrative Assistant
Liz Yoshihara, Grantwriter

Through the Clinic Door

SW Community Health Center was established to provide basic health care to low-income uninsured members of our community. Since opening in May 2005, we have provided over 8300 patient visits. During fiscal year 2009-2010, SWCHC provided 1851 visits to 968 unduplicated individuals. With the completion of the first quarter of our new fiscal year (July-September 2010), we want to provide you with a look at the needs, services and successes we are seeing at SWCHC.

1st Quarter 2010-2011 Data

(July 1 – September 30, 2010)

NEEDS

- 516 patient visits at our Monday, Tuesday and Thursday evening clinics
- 664 labs
- 60 eye exams/purchase of glasses
- 887 prescriptions/medication
- 29 referrals for necessary diagnostic imaging
- 43 initiated specialty care referrals, including hospital procedures
- 15 EKGs

At present, 36% of SWCHC patients are chronically ill, most commonly with diabetes and hypertension. Patients are coming to the clinic sicker, in need of more extensive services and with fewer resources to contribute to the cost of their care than in years past. Many patients have co-morbidities, including depression.

SERVICE

- 140 active pool of individuals volunteering at SWCHC. This includes physicians and nurse practitioners providing clinical care as well as community volunteers providing intake, scheduling, data entry, clerical, nursing, medical and referral assistance. Additional volunteers provide meals for clinic volunteers as well as offering gardening and light maintenance services.
- 1225 volunteers hours provided during first quarter of this fiscal year

For the vast majority of our clients, SWCHC is their only source of health care outside of an emergency room visit. Assuring timely access and quality care is our goal.

SUCCESS

- In FY 2009-2010, SWCHC increased access by 29.8%. We added chronic disease clinics and expanded appointment slots at all existing clinics.
- In Dec. 2010, SWCHC initiates a pilot project providing diabetic group visits. The group visit pilot provides education, support and clinical services to help patients better manage their diabetes.
- In January 2011, SWCHC will add Wednesday clinics to our roster of services including women's health services and internal medicine.

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Thank You Marge

When SWCHC opened on May 3, 2005, Marge Henry was our first intake volunteer. Four years later, in February 2009, when SWCHC provided its first appointments in its new location, Marge was welcoming patients at the intake helm. After five and a half years of volunteering every other Tuesday at SWCHC, Marge is retiring from intake service (although we are pleased that she will continue to volunteer for SWCHC special projects).



Marge Henry our volunteer extraordinaire!

A retired nurse, Marge has a passion for health care and a commitment to assure access to the uninsured. In addition to her service, Marge has recruited numerous volunteers and provided outreach to uninsured individuals.

Week after week, Marge has been a consistent and dedicated presence at SWCHC. We are most appreciative of her service and commitment to the belief that all individuals deserve access to quality health services.

SWCHC could not provide the scope of services it does without our volunteers. Currently 140

individuals actively volunteer at the clinic. In total, volunteers have contributed over 16,000 hours of service since the clinic opened. If you are interested in volunteering, please check our website at www.swchc-pdx.org and click on volunteer opportunities. Current volunteer needs are listed along with our applications.

Making A Difference

Volunteers and staff at SWCHC work very hard to provide access and quality care to our patients. We are gratified that patients are pleased with the care they receive and that we are able to improve and maintain individuals' health. We share the following story with you from one of our patients.

"SW Community Health Center is a blessing for me. Without the clinic, I don't know if I'd still be around. I have diabetes, am self-employed, uninsured – and things have been very tough financially. I used to be on oral medication but it stopped working so the doctors at the clinic switched me to insulin. They provided me with education, taught me to eat healthier and pushed me in the right direction. The people at the clinic are always welcoming, the nurse is compassionate and people care about me. My health has improved and I only need appointments every three months now."
-Bill O.

OUR MISSION: The mission of SW Community Health Center is to assure quality health services to those lacking adequate resources to access necessary care.



Help assure health care access with a donation.

I support SWCHC. Enclosed is my tax-deductible donation for:

\$25 \$50 \$100

Name _____

\$250 Other \$ _____

Address _____

Thank You

City _____

State _____ Zip _____

Phone () _____

Email _____

Please mail to:

Southwest Community Health Center, 7754 SW Capitol Highway, Portland, OR 97219
(Donations may also be made online through our website.)